



GoGuardian Parent App Instructions

St. Joseph Catholic School · Parent Technology Instructions

To help you monitor your child's online activity outside of school hours, St. Joseph Catholic School uses the **GoGuardian Parent App**. This free mobile app lets you view your child's browsing activity, set filters, and receive alerts.

Important

The GoGuardian Parent App is a **mobile app** for iPhone/iPad (iOS) and Android devices. It is **not** used in a web browser.

Step 1 — Download the app

- **iPhone/iPad (iOS):** open the **App Store** and search for **GoGuardian Parent**.
- **Android phones/tablets:** open the **Google Play Store** and search for **GoGuardian Parent**.
- Look for the app with the blue GoGuardian logo and tap **Download/Install**.

Step 2 — Open the app

- Once installed, tap the **GoGuardian Parent** app icon on your device's home screen.

Step 3 — Sign in

- Enter the **email address** you provided to St. Joseph Catholic School.
- A confirmation code is sent to that email. Open your email, copy the code, and enter it in the app.

Step 4 — View and manage your child's activity

- After signing in, you will see your child's name linked to their school account.
- From the app you can:
 - View your child's browsing activity during school and home hours.
 - Set additional filters or restrictions for after-school hours.
 - Receive alerts if concerning activity is flagged.

Step 5 — Having trouble?

- If you cannot log in, we may not have your email linked to your child's account. Visit our GoGuardian page to watch the setup video and register for access:
sjhelpdesk.sjschoolva.org/goguardian
- For more detail, see GoGuardian's own guide: [Getting Started with GoGuardian Parent](#)



Need help?

Get instant self-service help on the **SJS IT Self Service Portal** — sjhelpdesk.sjschoolva.org — including student login info, password recovery, and setup guides. Still stuck? [Submit an IT ticket](#) and our team will follow up, or email SJhelpdesk@sjschoolva.org.